



Sheakley Vocational Services Field Case Manager

ROLE AND RESPONSIBILITIES FOR THE CASE MANAGER

- Understand the skills and competencies associated with vocational rehabilitation and medical case management. These skills should include the ability to:
- Integrate vocational, educational, physical and psychological data.
- Understand vocational testing and measurement concepts
- Analyze and document an injured worker's transferable skills and write transferable skills analysis reports
- Conduct labor market surveys and job analysis as well as write these reports
- Identify the essential function of a job
- Establish realistic vocational goals based upon the injured worker's skills, abilities, labor market and the vocational hierarchy
- Evaluate at the time of referral the injured worker's ability to participate in vocational services and assess on an ongoing basis the continued need for these services for return-to-work outcomes
- Develop and write sound vocational reports and plans
- Monitor an injured worker's progress and be able to recognize when current interventions are not effective and appropriately intercede
- Effectively communicate with the injured worker, employer, physician and other appropriate parties
- Identify appropriate job accommodations for an injured worker and develop job modifications
- Understand disability management concepts including early return-to-work initiatives such as transitional work
- Understand and apply the most current version of chapter 4 of the MCO Policy Reference Guide for Ohio BWC cases
- Provides education and guidance to all customers; this includes: presenting pertinent information at client orientation, training of peers, claim review at staffings, and/or providing direction to any member of the five-point contact
- Assist with analysis of outcome data to identify and make recommendations; report issues to the Clinical Supervisor
- Develop and maintain a positive work atmosphere and support overall team; demonstrate ability to work within a team structure
- Practices capable and effective problem identification and resolution skills as a method of sound decision making
- Maintains confidentiality
- Works independently and efficiently, and deals with priorities
- Understands and upholds Sheakley Vocational Services' philosophy and core values.
- Ability to function as a field case manager; and any other duties as assigned

QUALIFICATIONS:

- An experienced and registered QRP's or able to be registered with the State of Ohio by possessing any of the following credentials: CCM, CRC, CDMS, CRRN, COHN or CVE. RN need at least one of the following: a bachelors (or higher) degree in a health-related field AND licensure as a health professional or certification as a case manager or Ohio RN Licensure and 3 years clinical practice experience.
- Maintain continuing education for licensure or certification
- Excellent leadership and communication skills
- Must have strong organizational skills, excellent decision making and judgment, good verbal/written communication