



To Obtain Specialist and Facility Information, Call:
1-888-743-2559
or 513-326-8003

Assisting You With Your Health Care In An Attentive & Professional Manner

If you incur a work related injury, Sheakley UniComp, Inc, offers you the following advantages:

- Immediate attention to your medical needs.
- Proactive and highly trained case managers.
- A wide range of network professionals and facilities.
- An opportunity to have a voice during the coordination of your own treatment plan.
- A chance to work with a team of professionals who will coordinate all aspects of your medical care during your time of inconvenience.
- Case managers that will monitor your medical care to evaluate the quality and appropriateness of services rendered in accordance with industry standards.



A Program That Assists You Throughout Your Medical Care

Being injured on the job can create confusion. You want immediate assistance and quality medical attention without the inconvenience of complicated procedures.

Utilizing the Sheakley UniComp, Inc. MCO allows you to access high quality medical care through simple, yet efficient program procedures.

If a work related injury occurs... please contact a Sheakley UniComp, Inc. representative at:
513-326-8003
Toll Free: 1-888-743-2559

Your representative will discuss the exact nature of your injury and review with you any necessary course of action.

Accident Reporting Faxline:
1-888-626-2667 or 513-326-8005

It's done.



A Managed Care Organization that promotes a safe and timely return to work for injured workers

Sheakley UniComp, Inc.
One Sheakley Way
Cincinnati, OH 45246

P: (888)743-2559 or (513) 326-8003
F: (888)626-2667 or (513)326-8005
E: mco@sheakley.com



Providing You Care
and Convenience

If an injury occurs at your work place, please follow these easy steps:

1. Immediately report your injury to the supervisor or call Sheakley UniComp, Inc. at: 513-326-8003 or Toll Free 1-888-743-2559.
2. Seek medical treatment from an appropriate network or Bureau certified provider. (All referrals to a specialist, any hospitalization, or diagnostic testing must be preapproved.)
3. Actively participate in your treatment plan with your physician to ensure a safe and timely return to work.

All notifications and medical information received by Sheakley UniComp, Inc. will be submitted to the **Bureau of Workers' Compensation.**

It's that simple.
If at any time you have questions,
contact Sheakley UniComp, Inc. at:
(888) 743-2559 or (513) 326-8003.

As a member of the Sheakley UniComp

You Have The Right:

- To receive all information pertaining to your injury, any treatment ordered in relation to the injury and how to obtain services.
- To be treated in a courteous and considerate manner by all UniComp personnel and providers related to the Sheakley UniComp, Inc. Managed Care Organization (MCO).
- To be an informed participant in the treatment of your injury and your case management plan.
- To refuse medical treatment or case management services and to be informed of the effect this may have on your injury outcome.
- To review the network physician directory located at your employer site for the names and professional status of the providers caring for your injury.
- To receive prompt medical attention in the case of an emergency situation.
- To confidentiality of information regarding your medical conditions.
- To access the grievance/complaint/appeal process if there is a dispute over medical or non-medical issues.
- To be reasonably informed of all choices in regard to the treatment of your injury.
- To treat with or change physicians to any BWC certified physician.
- To give informed consent for case management services.
- To receive notification and rationale when case management services are changed or terminated.
- To have end of life and advanced care directives honored, if presented.
- To be informed as to alternate approaches when you or your family is not able to participate in your assessment.

You Have The Responsibility:

- To make a full and complete disclosure of your medical history and symptoms before and during the course of treatment.
- To cooperate fully with those providers caring for you.
- To notify your physician and/or employer if you do not understand the nature of your physical condition or treatment rendered.
- To cooperate fully with the case managers assigned to you. These professionals will be actively participating in your care to ensure a safe and timely return to work.
- To be actively involved in the treatment of your injury.

Complete, One Stop Medical Management

Your Sheakley UniComp, Inc. representative will oversee your case and coordinate your treatment process with you, your employer and your physician.

As your personal representative, your case manager will make sure you understand the nature of your injury, the aspects of your treatment and how soon you will be able to return to your regular or alternative duty job.

If your medical conditions require you to be away from your regular duties for more than *eight* days, your Sheakley UniComp, Inc. representative will be contacting you to ensure that the treatment you are receiving is both effective and beneficial. Your satisfaction and a safe return to work is important to us.

If you have any questions regarding your treatment, or the case management process, simply contact your Sheakley UniComp, Inc. representative.

A Safe Recovery Equates To A Return To Your Normal Routine

It is important to remember that your recovery will be the result of the teamwork effort of a Sheakley UniComp, Inc. representative, your supervisor, physician and you. The lines of communication *must* remain open.

This teamwork reflects that all the team members are concerned about you and the frustration you may feel in returning to your normal daily duties

Delivering A Network of Quality Physicians

Sheakley UniComp, Inc. recognizes the importance of having the appropriate doctor treat your injury.

Our network consists of *primary care physicians* and *highly qualified specialists* to meet your needs. Our representative will work with you to locate a physician that specializes in your specific medical condition.

We realize that it is important to find a physician that is close to both your place of employment and your home. Our medical specialists have a wide range of experience treating occupational injuries. These specialists understand the importance of your complete recovery and ultimate return to work. Combining your physician's knowledge and skill, with the experience of your personal Sheakley UniComp, Inc. case manager, simplifies the medical treatment process.

Sheakley UniComp, Inc.'s provider network also includes many hospitals that contain occupational medicine centers, pain management professionals, chiropractors, plus a wide range of health care professionals for any other services that you may need during your treatment.