



## MCO PROCESS

### *Filing an Injured Worker's Claim*

- Work related injury occurs.
- Employee IMMEDIATELY notifies employer of injury.
- If an emergency, employer directs injured worker to nearest medical facility for treatment.
- If not an emergency, employer refers to the online provider directory for physician location nearby. You can locate the Interplan Provider Directory by going to [www.interplanhealth.com](http://www.interplanhealth.com). For additional assistance in locating a physician, employer or injured worker may contact Sheakley UniComp, Inc. at 1-888-743-2559 or 1-513-326-8003.
- *Within 24 hours* of seeking medical treatment, the employer or injured worker calls Sheakley UniComp, Inc. to report injury occurrence or completes a BWC First Report of Injury form (FROI). Please fax the FROI, with the injured worker's signature and any medical documentation to 1-888-626-2667 or 1-513-326-8005. A FROI can also be completed on-line at [www.ohiobwc.com](http://www.ohiobwc.com)
- A Sheakley UniComp, Inc. representative will follow up with employer to request any additional information needed to process claim (i.e.: Injured worker's return to work date, claim certification/rejection, etc.)
- If you receive any bills, please submit to:
  - Sheakley UniComp, Inc.
  - Attn: MCO Dept.
  - One Sheakley Way
  - Cincinnati, OH 45246
- All pharmacy bills are processed by:
  - SXC Health Solutions
  - P.O. Box 5226
  - Lisle, IL 60532-5226

Bureau of Workers' Compensation handles all compensation benefits. For additional assistance, the injured worker may phone WC at 1-800-OHIOBWC.