

INTRODUCING
SHEAKLEY
UNICOMP, INC.



**A Managed Care
Organization that promotes
a safe and timely return to
work for injured workers**

SHEAKLEY UNICOMP, INC.

***A PROGRAM THAT ASSISTS
YOU THROUGHOUT YOUR
MEDICAL CARE***

Being injured on the job can create confusion. You want immediate assistance and quality medical attention without the inconvenience of complicated procedures.

Utilizing the Sheakley UniComp, Inc. Managed Care Organization allows you to access high quality medical care through simple, yet efficient program procedures.

***IF A WORK RELATED INJURY
OCCURS...***

CALL 513-326-8003

or 1-888-743-2559

***TOLL FREE, TO REACH A
SHEAKLEY UNICOMP, INC.
REPRESENTATIVE***

Your representative will discuss the exact nature of your injury and review with you any necessary course of action.

***ACCIDENT REPORTING
FAXLINE***

1-888-626-2667

or 513-326-8005

SHEAKLEY UNICOMP, INC.

***COORDINATES ALL
ASPECTS OF YOUR
MEDICAL MANAGEMENT***

Your Sheakley UniComp, Inc. representative will oversee your case and coordinate your treatment process with you, your employer, and your physician. As your personal representative, your case manager will make sure you understand the nature of your injury, the aspects of your treatment and how soon you will be able to return to your regular or alternative duty job. If your medical conditions require you to be away from your regular duties for more than eight days, your Sheakley UniComp, Inc. representative will be contacting you to ensure that the treatment you are receiving is both effective and beneficial. Your satisfaction and a safe return to work is important to us. If you have any questions regarding your treatment, or the case management process, simply contact a Sheakley UniComp, Inc. representative for the answers you need.

***A SAFE RECOVERY
EQUATES TO A RETURN TO
YOUR NORMAL ROUTINE***

It is important to remember that your recovery will be the result of the teamwork effort of a Sheakley UniComp, Inc. representative, your supervisor, physician, and you. The lines of communication must remain open.

This teamwork reflects that all the team members are concerned about you, and the frustration you may feel in returning to your normal daily duties.

SHEAKLEY UNICOMP, INC.

***THE PROGRAM THAT
DELIVERS A NETWORK OF
QUALITY PHYSICIANS***

Sheakley UniComp, Inc. recognizes the importance of having the appropriate doctor treat your injury.

Our network consists of primary care physicians and highly qualified specialists to meet your needs. Our representative will work with you to locate a physician that specializes in

your specific medical condition. We realize that it is important to find a physician that is close to both your place of employment and your home. Our medical specialists have a wide range of experience treating occupational injuries. These specialists understand the importance of your complete recovery and your ultimate return to work. Combining your physician's knowledge and skill, with the experience of your personal Sheakley UniComp, Inc. case manager, simplifies the medical treatment process.

Sheakley UniComp, Inc.'s provider network also includes many hospitals that contain occupational medicine centers, pain management professionals, chiropractors, plus a wide range of health care professionals for any other services that you may need during your treatment.

***TO OBTAIN SPECIALIST
AND FACILITY
INFORMATION,
CALL 1-888-743-2559
or 513-326-8003.***

SHEAKLEY UNICOMP, INC.

***PROVIDES TRAINED
PROFESSIONALS THAT
WILL ASSIST YOU WITH
YOUR HEALTH CARE IN AN
ATTENTIVE AND
PROFESSIONAL MANNER***

If you incur a work related injury, Sheakley UniComp, Inc. offers you the following advantages:

- ◆ Immediate attention to your medical needs.
- ◆ Proactive and highly trained case managers.
- ◆ A wide range of network professionals and facilities.
- ◆ An opportunity to have a voice during the coordination of your own treatment plan.
- ◆ A chance to work with a team of professionals who will coordinate all aspects of your medical care during your time of inconvenience.
- ◆ Case managers that will monitor your medical care to evaluate the quality and appropriateness of services rendered in accordance with industry standards.

SHEAKLEY UNICOMP, INC.

***PROVIDING YOU CARE AND
CONVENIENCE***

If an injury occurs at your work place, please follow these easy steps:

1. Immediately report your injury to the supervisor or call Sheakley UniComp, Inc. at 1-888-743-2559.
2. Seek medical treatment from an appropriate network or Bureau certified provider. (All referrals to a specialist, any hospitalization, or diagnostic testing must be pre-approved.)
3. Actively participate in your treatment plan with your physician to ensure a safe and timely return to work.

All notifications and medical information received by Sheakley UniComp, Inc. will be submitted to the Bureau of Workers' Compensation.

***IT'S THAT SIMPLE.
IF AT ANY TIME YOU HAVE
QUESTIONS, CONTACT
SHEAKLEY UNICOMP, INC.
AT 1-888-743-2559 or 513-326-8003.***

***REMEMBER, AS AN
INJURED WORKER, YOU
HAVE THE RIGHT***

- ◆ To receive upon request, all information pertaining to your injury and any treatment ordered in relation to the injury.
- ◆ To be treated in a courteous and considerate manner by all UniComp personnel and providers related to the Sheakley UniComp, Inc. Managed Care Organization.
- ◆ To be an informed participant in the decision making process in regard to the treatment of your injury.
- ◆ To refuse medical treatment, including that which is considered experimental, and to be informed of the consequences of this decision.
- ◆ To know the names and professional status of the providers caring for you and your injury.
- ◆ To receive prompt medical attention in the case of an emergency situation.

- ◆ To confidentiality of information regarding your medical conditions.
- ◆ To access the grievance process if there is a dispute over medical or non medical issues.
- ◆ To be reasonably informed of all choices in regard to the treatment of your injury.
- ◆ To treat with any BWC certified physician.
- ◆ To change physicians to any BWC certified provider.
- ◆ To review the network physician directory located at your employer site.

***YOU HAVE THE
RESPONSIBILITY***

- ◆ To make a full and complete disclosure of your medical history and symptoms before and during the course of treatment.
- ◆ To cooperate fully with those providers caring for you.
- ◆ To notify your physician and/or employer if you do not understand the nature of your physical condition or treatment rendered.

To cooperate fully with the case managers assigned to you. These

**professionals will be actively
participating in your care to ensure
a safe and timely return to work.**



Sheakley UniComp, Inc.

100 Merchant Street, Suite 50
Cincinnati, OH 45246

Phone (888)743-2559•(513) 326-8003

Fax (888)626-2667•(513) 326-8005

E-mail: mco@sheakley.com